Tech Requirements for SPPCP as of 2018

As of 2018, these were the recommended technical Requirements for using the Canvas Learning Management System. It is always recommended to use the most up-to-date versions and better internet connections. Canvas will still run with the minimum specifications, but you may experience slower loading times.

Hard requirements:

- You have to have JavaScript enabled in your browser
- No IE 6 or 7, they're just too old to be able to do do the interactive things Canvas does
- Email that is set to accept email from "positivesexuality.org"
- Upload only these file types: doc, docx, txt, rtf, odt, pdf, ppt, pptx (.pages documents will NOT be accepted)

Computer Specifications:

Canvas and its hosting infrastructure are designed for maximum compatibility and minimal requirements.

Screen Size:

A minimum of 1024x600. That is the average size of a netbook. You probably won't want to view Canvas on a smaller screen than that.

Operating Systems:

Windows XP SP3 and newer
Mac OSX 10.6 and newer
Linux - chromeOS

Mobile OS Native App Support:

iOS 5 and newer
Android 2.3 and newer (coming soon!)

Computer Speed and Processor:

Use a computer 5 years old or newer when possible
1GB of RAM
2GHz processor

Internet Speed:

Along with compatibility and web standards, Canvas has been carefully crafted to accommodate low bandwidth environments.
Minimum of 512k

Screen Readers:

The latest versions of JAWS and VoiceOver

Canvas recommends a minimum bandwidth of 512K which is basic DSL. Dial-up internet access is no longer a viable option for online learners.

Internet Browsers:

Because it's built using web standards, Canvas runs on Windows, Mac, Linux, iOS, & Android or any other device with a modern web browser.

If you are interested in minimums here they are:

Internet Explorer 8
Chrome 19
Safari 5
Firefox 12
Flash 9 (if you want to use the audio/video recording or viewing feature, the Chat feature or upload files)

We highly recommend updating to the newest version of whatever browser you are using as well as the most up to date Flash plug-in.

Other Notes:

Flash is required in several places in Canvas: media recording/streaming and viewing, chat, and uploading files to a course or an assignment. Other than these features, Flash is not required to use most areas of Canvas.

The Java plug-in is required for screen sharing in Conferences. Otherwise, there are no other browser plug-ins used by Canvas.

The Canvas UI was optimized for desktop displays, small form factors such as phones may not be as pleasant to use Canvas with. We recommend trying out our Mobile App (instructure.com/mobile) if you are on an iPhone or have an iPad.